



www.xerox.com/office/support

CAUTION:

Paper Type

CAUTION:

www.xerox.com/office/supplies

www.xerox.com/rmlna

www.xerox.com/rmleu

Solving Print-Quality Problems

www.xerox.com/office/support

Solving Print-Quality Problems

Problem



Solution

Find out more: www.xerox.com/rmlna

www.xerox.com/rmleu

Note: Not valid for other countries.

Solving Print-Quality Problems (continued)

Problem

Solution

Problem: Color Bars

When a large aspect of regular printing is missing, the document that one expects from the printer is not going to get the color that was intended.



When the printer is not working properly, the color bar will show a different color. This is a sign that the printer is not working properly.



1. The printer is not working properly. The printer is not working properly. The printer is not working properly.
2. The printer is not working properly. The printer is not working properly. The printer is not working properly.
3. The printer is not working properly. The printer is not working properly. The printer is not working properly.
4. The printer is not working properly. The printer is not working properly. The printer is not working properly.
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Solving Print-Quality Problems (continued)

Problem

Color calibration appears distorted.

See the example below.



Solution

Check the color calibration target. If the target is not properly calibrated, the colors will appear distorted. For more information, see the Xerox website at www.xerox.com/rmln.

www.xerox.com/rmln

Note:

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Color calibration target appears distorted. See the example below.



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Solving Print-Quality Problems (continued)

Problem

Printed image is blurry.

Printed image is blurry or faded.



Solution

Check the printer's resolution settings. Make sure the resolution is set to 600 dots per inch (dpi).

Check the printer's color calibration settings. Make sure the color calibration is set to the correct value.

Check the printer's paper quality settings. Make sure the paper quality is set to the correct value.

Check the printer's ink levels. Make sure the ink levels are sufficient.

Check the printer's paper size settings. Make sure the paper size is set to the correct value.

Check the printer's paper weight settings. Make sure the paper weight is set to the correct value.

Check the printer's paper type settings. Make sure the paper type is set to the correct value.

Printed image is blurry or faded.

Printed image is blurry or faded. Check the printer's resolution settings. Make sure the resolution is set to the correct value.

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Check the printer's color calibration settings. Make sure the color calibration is set to the correct value.

Check the printer's paper quality settings. Make sure the paper quality is set to the correct value.

Check the printer's ink levels. Make sure the ink levels are sufficient.

Printed image is blurry or faded.

Printed image is blurry or faded. Check the printer's resolution settings. Make sure the resolution is set to the correct value.

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Print-Quality Settings

Print-Quality Mode

Color Corrections

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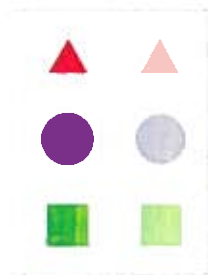
Solving Print-Quality Problems (continued)

Problem

Blank Page

When you print a page, sometimes you receive a blank page. This can happen if you have a blank page or if the page is not printed correctly.

Note: If you receive a blank page, try the following steps to resolve the issue.



Solution

1. Check the page number. Make sure the page number is correct.

2. Check the page range. Make sure the page range is correct.

3. Check the page range. Make sure the page range is correct.

4. Check the page range. Make sure the page range is correct.

5. Check the page range. Make sure the page range is correct.

Note: If you receive a blank page, try the following steps to resolve the issue.

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6. Check the page range. Make sure the page range is correct.

7. Check the page range. Make sure the page range is correct.

8. Check the page range. Make sure the page range is correct.

9. Check the page range. Make sure the page range is correct.

10. Check the page range. Make sure the page range is correct.

11. Check the page range. Make sure the page range is correct.

12. Check the page range. Make sure the page range is correct.

13. Check the page range. Make sure the page range is correct.

14. Check the page range. Make sure the page range is correct.

15. Check the page range. Make sure the page range is correct.

Note: If you receive a blank page, try the following steps to resolve the issue.

16. Check the page range. Make sure the page range is correct.

17. Check the page range. Make sure the page range is correct.

18. Check the page range. Make sure the page range is correct.

19. Check the page range. Make sure the page range is correct.